

ORCA™-Series Truck Scale Limited Warranty Policy

Effective on orders placed after January 1, 2024.

Subject to the terms and conditions stated herein, **Anyload Weigh & Measure Inc.** (hereafter referred to as "ANYLOAD") warrants that its ORCA-Series vehicle scales are free from defects in material and factory workmanship for the time periods listed below, beginning from the date of shipment.

Warranty Coverage Periods

- **Twelve (12) Years**
Covers the ORCA weighbridge structure, including the steel deck and primary welded frame components, when maintained under an active biannual inspection and calibration agreement with an authorized service provider. All service records must be retained and made available upon request to validate continued coverage.
- **Six (6) Years**
Covers the same components as above if no qualifying inspection contract is in place, or if such contract lapses or is not maintained throughout the warranty period.
- **Three (3) Years**
Covers load cells, junction boxes, and weighing electronics, provided they are properly installed and grounded. Also covers mounting hardware and suspension components considered serviceable parts subject to replacement under regular use.

Scope of Warranty

This Warranty applies exclusively to equipment and components originally manufactured or supplied by ANYLOAD and is limited to items delivered as part of the original shipment. Accessories, replacement parts, and third-party devices not provided by ANYLOAD are excluded from coverage. It covers failure resulting from defects in material or factory workmanship under intended use and service conditions, subject to the exclusions and conditions stated herein.

ANYLOAD may, at its discretion, require return of the affected part, freight prepaid, for inspection and evaluation before any repair or replacement is authorized.

This Warranty excludes deterioration resulting from normal environmental exposure or progressive wear, including but not limited to weathering, oxidation, discoloration, or abrasion, and does not apply to surface or cosmetic changes that do not affect function. It further excludes any failure or damage caused by improper installation, inconsistent grounding, absence of required surge protection, or the use of non-ANYLOAD-approved equipment or wiring.

This Warranty does not include routine maintenance, calibration, adjustment, inspection services, or costs associated with removal, reinstallation, transport, site access, or rigging. ANYLOAD is not responsible for any loss of use, business interruption, lost profits, or any incidental, special, or consequential damages, whether arising from breach of warranty, tort, negligence, or any other legal theory. In all cases, ANYLOAD's total liability shall be limited to the original purchase price of the warranted equipment. The remedies described in this document are the Purchaser's sole and exclusive remedy.

Conditions Which Void or Limit Warranty Coverage

Warranty coverage shall be void or limited if:

- A. The equipment has been subjected to misuse, abuse, overloading, negligence, unauthorized modification or repair, tampering, improper installation, or damage resulting from accident, impact, collision, or environmental submersion;
- B. Electrical damage results from improper grounding, absence of surge protection, unapproved electrical connections, or welding on or near the scale without safeguards;
- C. The equipment has been exposed to corrosive, marine, chemical, incendiary, or high-moisture environments without proper disclosure or without the use of ANYLOAD-supplied materials, ratings, or configurations specified for such conditions.

D. ANYLOAD equipment has been integrated with third-party peripherals, automation systems, or accessories that negatively interfere with system operation or contribute to failure;

E. The product's serial number has been removed, altered, obscured, or rendered illegible;

F. The equipment has been resold, relocated, repurposed, or installed in a different jurisdiction, climate, or operating environment without prior written notification and approval by ANYLOAD;

G. Damage arises from events beyond ANYLOAD's reasonable control, including but not limited to lightning, fire, flood, earthquake, windstorm, theft, vandalism, pest intrusion, civil unrest, power irregularities, or any act of God;

H. Installation, inspection, or maintenance has been performed by unqualified personnel or without adherence to ANYLOAD's written specifications, training requirements, or applicable regulatory standards.

ANYLOAD reserves the exclusive right to determine whether any condition or event described above applies and whether such condition invalidates coverage under this Limited Warranty. Any deviations from the terms stated herein must be made in writing and signed by an authorized corporate officer of ANYLOAD. No oral statements, distributor representations, or marketing materials shall be construed as modifying or expanding the coverage defined in this document.

This ORCA-Series Limited Warranty forms part of and is subject to ANYLOAD's General Terms and Conditions of Sale. In the event of a conflict between this document and ANYLOAD's Standard Warranty Policy, the terms contained herein shall prevail for ORCA-Series products.

ANYLOAD's full Terms and Conditions of Sale are available upon request or at www.anyload.com.

